

# Code Reviews and How To Improve Them.

Improving the process of improving

# Reviewing Code Review.

Improving the process of improving



... Hi. I'm Lee.



**Organiser of PHPSW**

One of a great team to make sure nights like tonight happen



**Web Team Lead at Gradwell**

Lead a team producing web applications for selling & managing Gradwell services



**Theatre Technician**

Local Amdram, Glastonbury, edFringe

# What is Code Review?

The activity of checking another developer's code for defects and improvement opportunities

Checking code through a dedicated tool  
prior to merge upstream

# Why Should We Review Code?



# Prevent Bugs Reaching Production.



Security



Business Logic



Coding Standards



# ... Knowledge Share



Ideal to mentor new developers



Shared business logic - Remove SPOFs



Discover Technical Approaches





## Other Benefits.



Improve Estimates



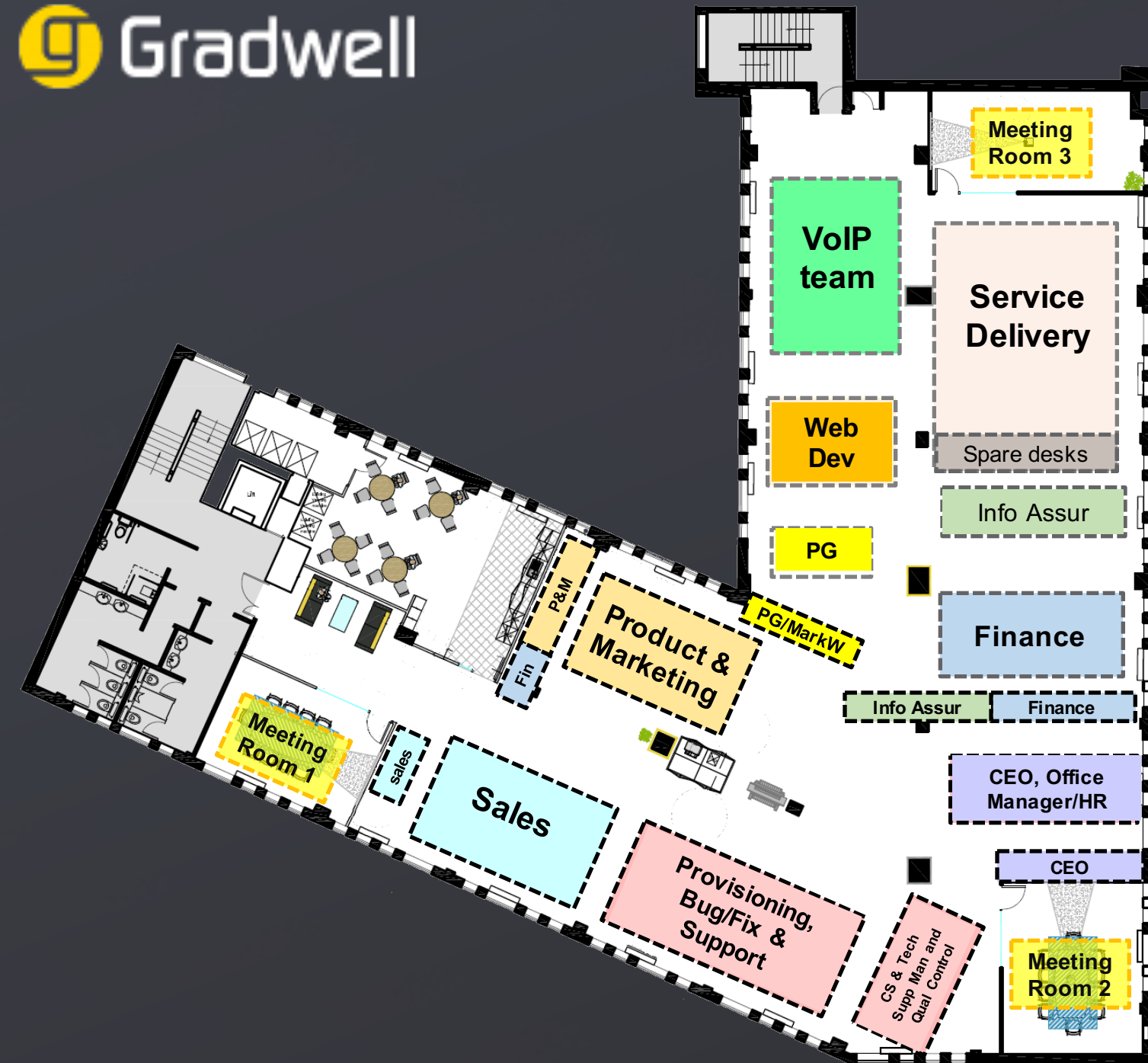
Making Sure Solutions Meet Requirements

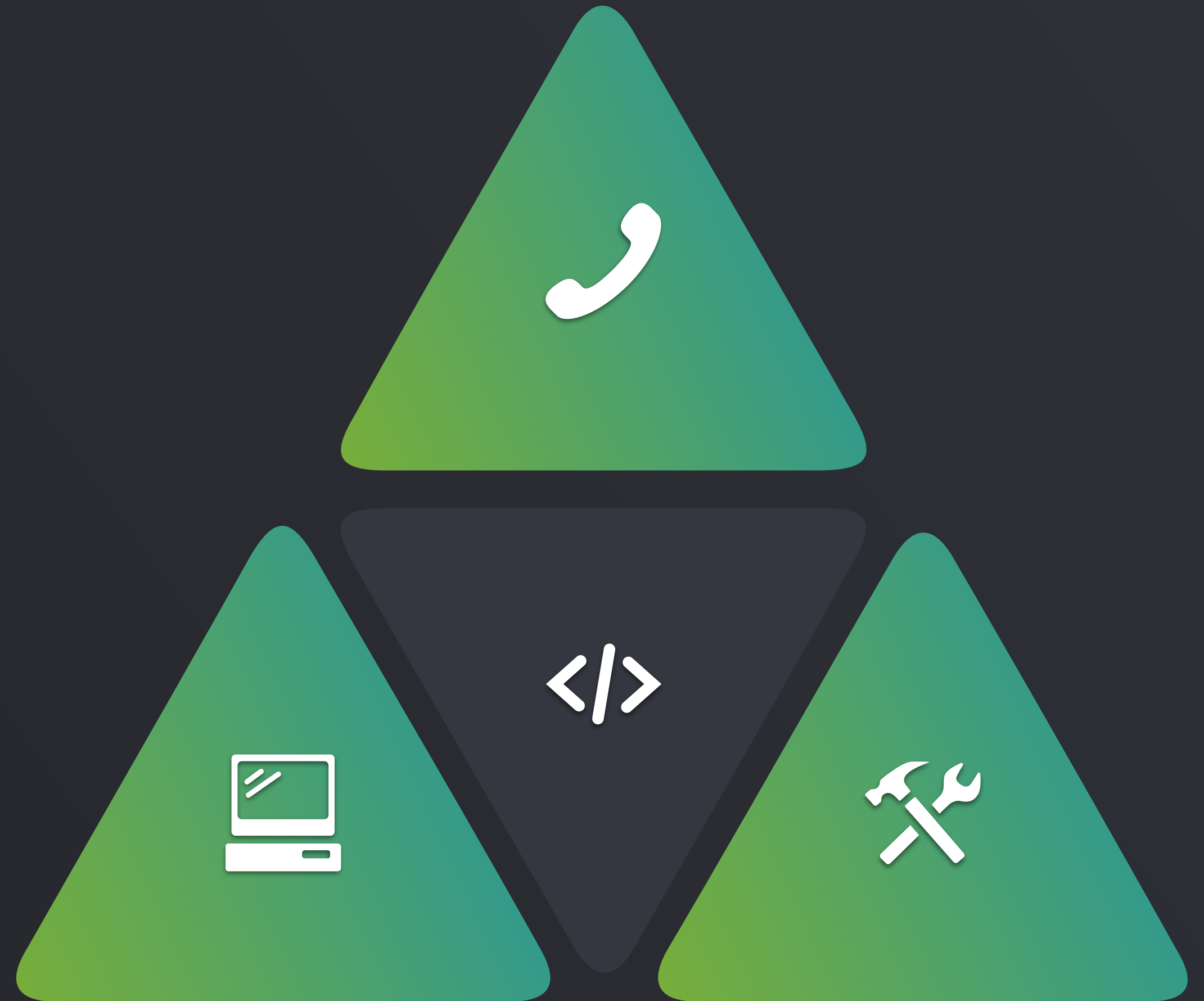
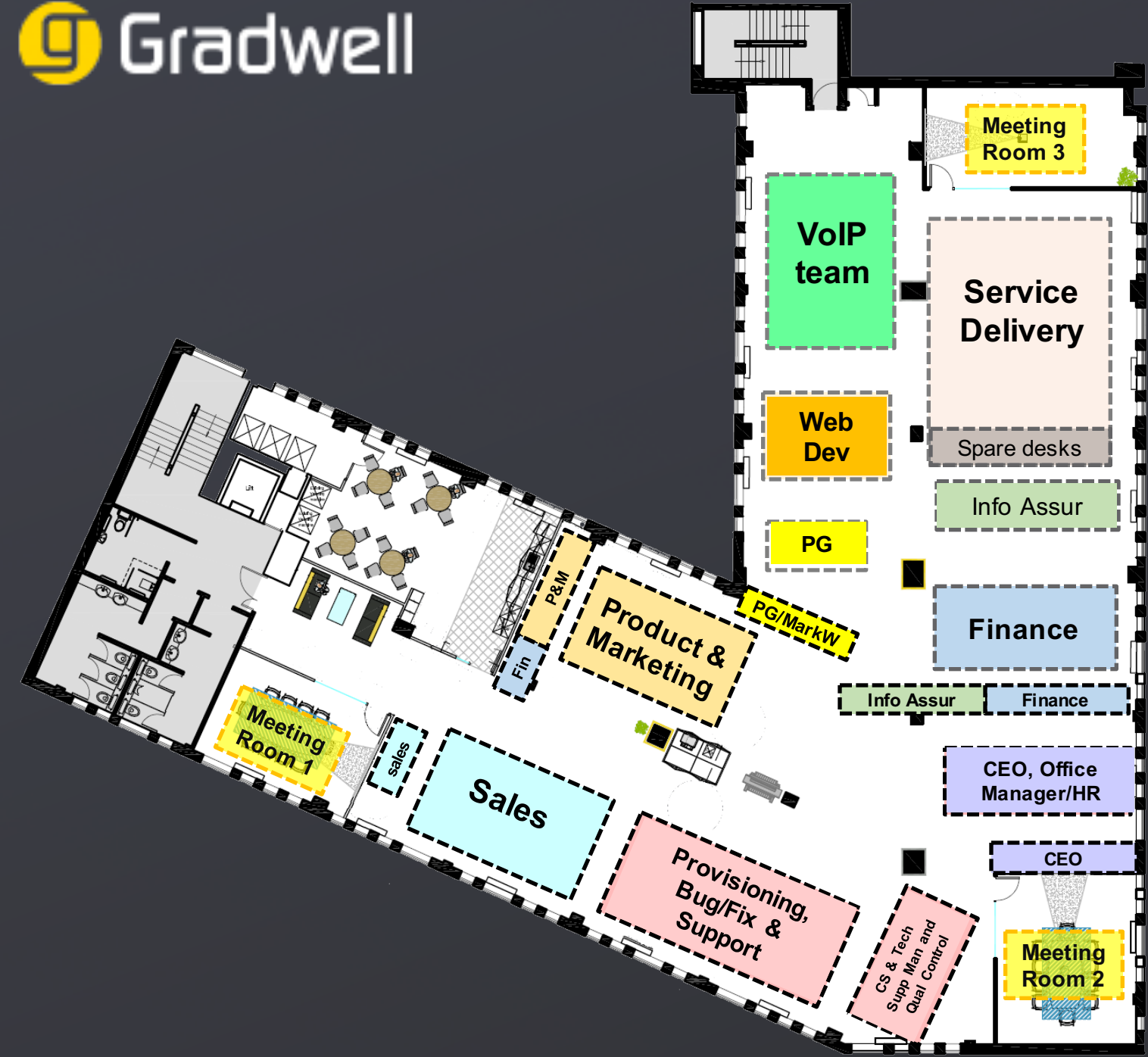
# What Code Review Isn't

It does not replace training

It does not replace demos

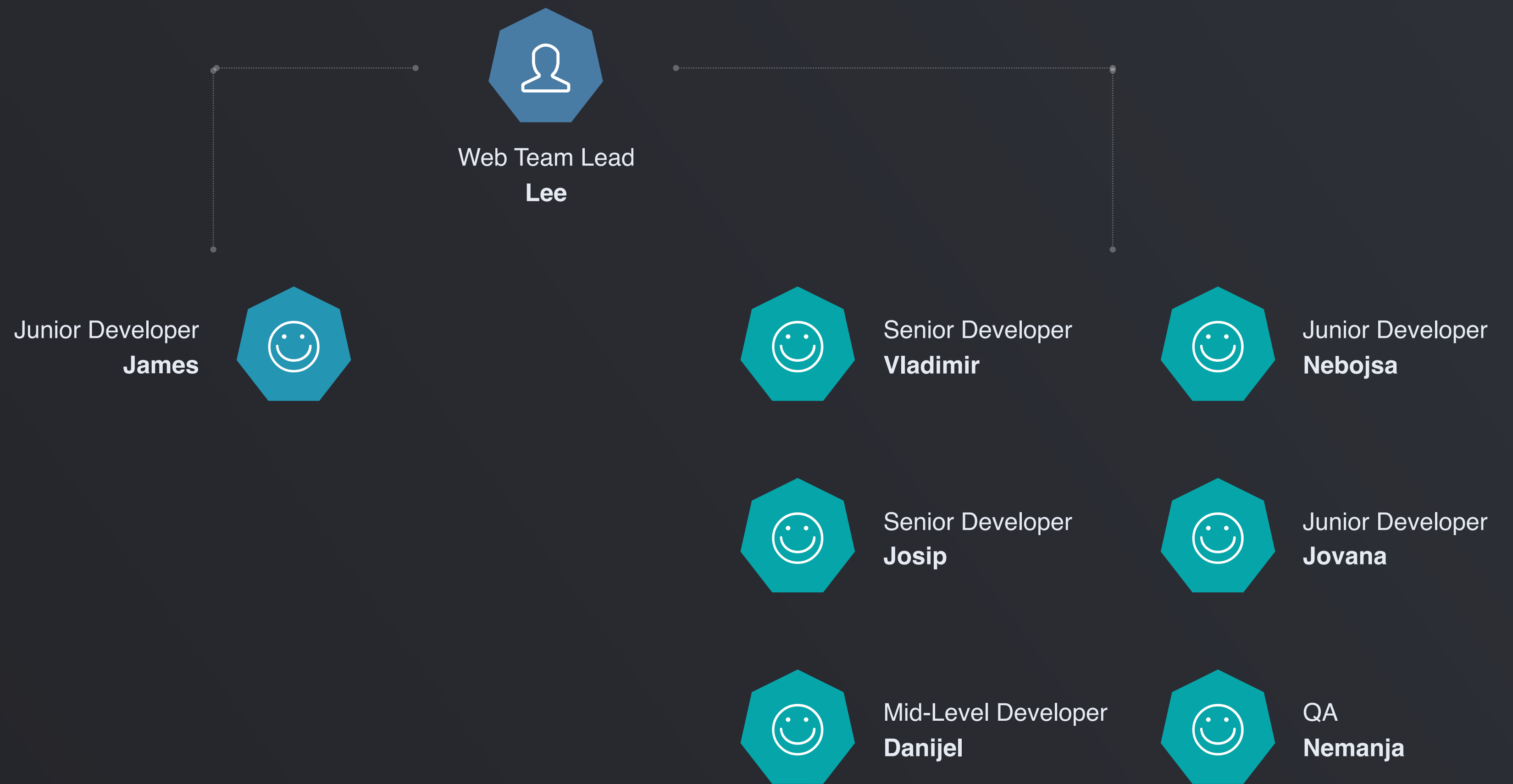
# My Environment











# How We Complete Code Reviews

# Crucible.



## Links with Atlassian Suite

See the reviews on Jira tickets  
'One Stop Shop' for us



## Indicate Defects

On a comment, can mark it is a defect which is shown separately



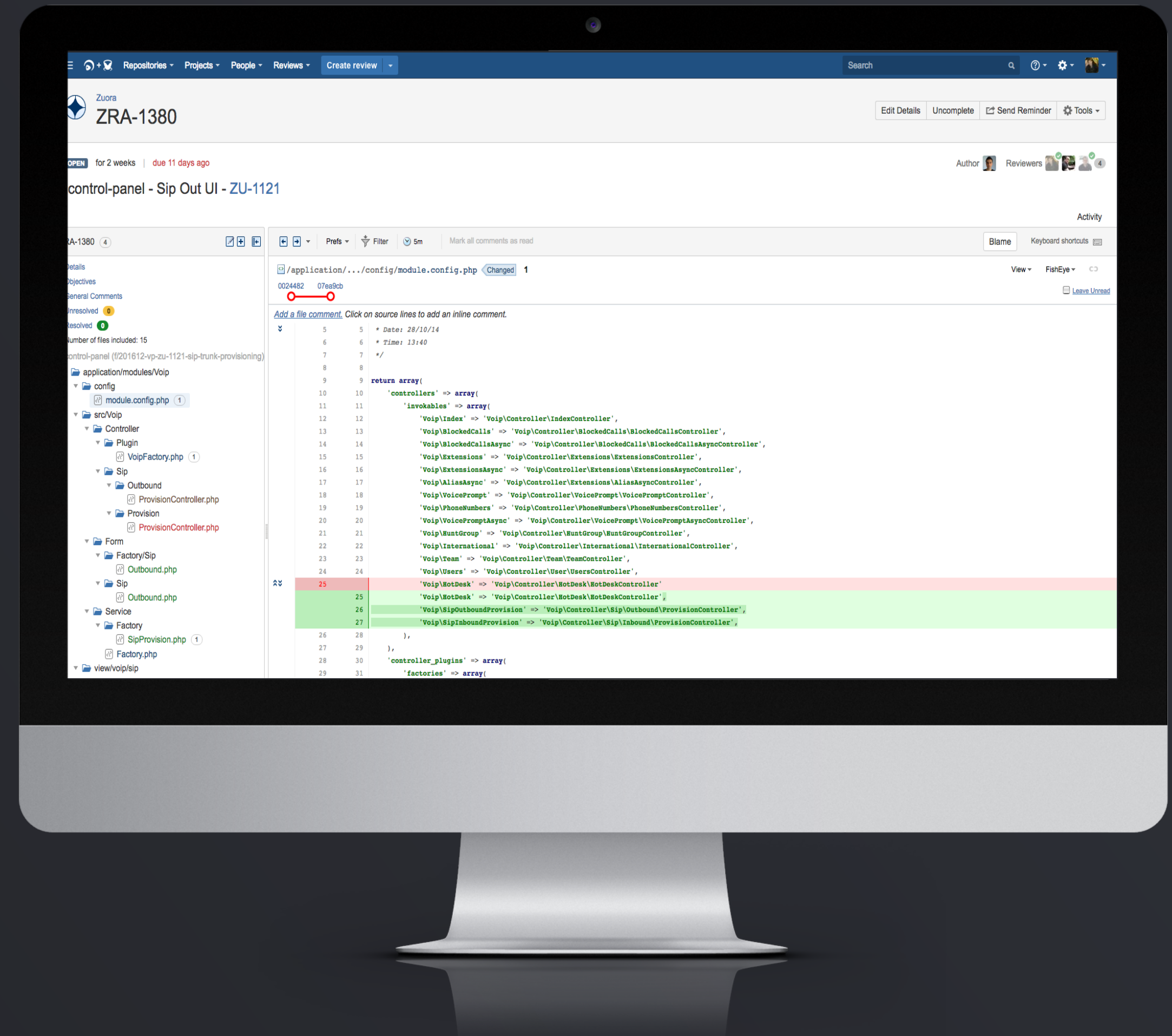
## Easily See Differences Between Commits

Highlights added/removed lines  
Can drag between commits to see history



## Auto Update for Changes on Branch

Developer doesn't have to update review on making changes & can't forget



Crucial



Zuora ZRA-1380

control-panel - Sip Out UI - ZU-1121

for 2 weeks | due 11 days ago

Author [Avatar] Reviewers [Avatar] [Avatar] [Avatar]

Activity

Blame Keyboard shortcuts

View FishEye

Leave Unread

RA-1380 (4)

Details

Objectives

General Comments

Unresolved 0

Resolved 1

Number of files included: 15

control-panel (f/201612-vp-zu-1121-sip-trunk-provisioning)

- application/modules/Voip
  - config
    - module.config.php (1)
  - src/Voip
    - Controller
      - Plugin
        - VoipFactory.php (1)
      - Sip
        - Outbound
          - ProvisionController.php
        - Provision
          - ProvisionController.php
      - Form
        - Factory/Sip
          - Outbound.php
        - Sip
          - Outbound.php
      - Service
        - Factory
          - SipProvision.php (1)
          - Factory.php
      - view/voip/sip

0024482 07ea9cb

Changed 1

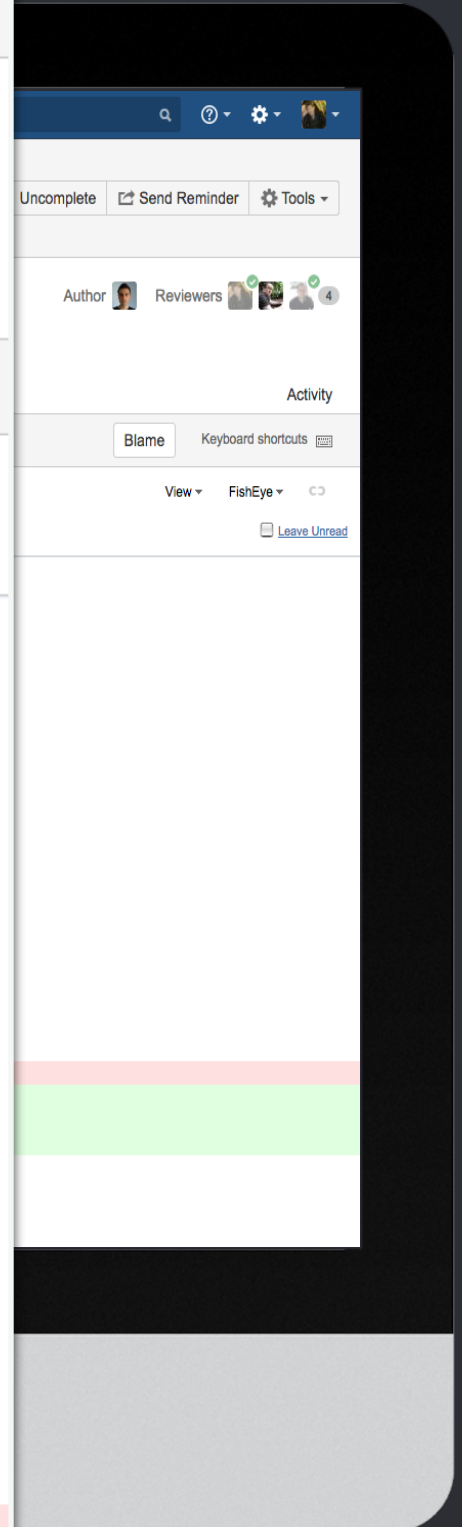
Add a file comment. Click on source lines to add an inline comment.

```

5      5      * Date: 28/10/14
6      6      * Time: 13:40
7      7      */
8      8
9      9      return array(
10     10         'controllers' => array(
11     11             'invokables' => array(
12     12                 'Voip\Index' => 'Voip\Controller\IndexController',
13     13                 'Voip\BlockedCalls' => 'Voip\Controller\BlockedCalls\BlockedCallsController',
14     14                 'Voip\BlockedCallsAsync' => 'Voip\Controller\BlockedCalls\BlockedCallsAsyncController',
15     15                 'Voip\Extensions' => 'Voip\Controller\Extensions\ExtensionsController',
16     16                 'Voip\ExtensionsAsync' => 'Voip\Controller\Extensions\ExtensionsAsyncController',
17     17                 'Voip\AliasAsync' => 'Voip\Controller\Extensions\AliasAsyncController',
18     18                 'Voip\VoicePrompt' => 'Voip\Controller\VoicePrompt\VoicePromptController',
19     19                 'Voip\PhoneNumbers' => 'Voip\Controller\PhoneNumbers\PhoneNumbersController',
20     20                 'Voip\VoicePromptAsync' => 'Voip\Controller\VoicePrompt\VoicePromptAsyncController',
21     21                 'Voip\ HuntGroup' => 'Voip\Controller\ HuntGroup\ HuntGroupController',
22     22                 'Voip\International' => 'Voip\Controller\International\InternationalController',
23     23                 'Voip\Team' => 'Voip\Controller\Team\TeamController',
24     24                 'Voip\Users' => 'Voip\Controller\User\UsersController',
25     25                 'Voip\HotDesk' => 'Voip\Controller\HotDesk\HotDeskController',
26     26                 'Voip\SipOutboundProvision' => 'Voip\Controller\Sip\Outbound\ProvisionController',
27     27                 'Voip\SipInboundProvision' => 'Voip\Controller\Sip\Inbound\ProvisionController',
28     28             ),
29     29         ),
30     30         'controller_plugins' => array(
31     31         'factories' => array(

```

Like  
See  
'O  
In  
Or  
is  
Ea  
Hi  
Ca  
Au  
De  
making changes & can't forget



# Crucible.



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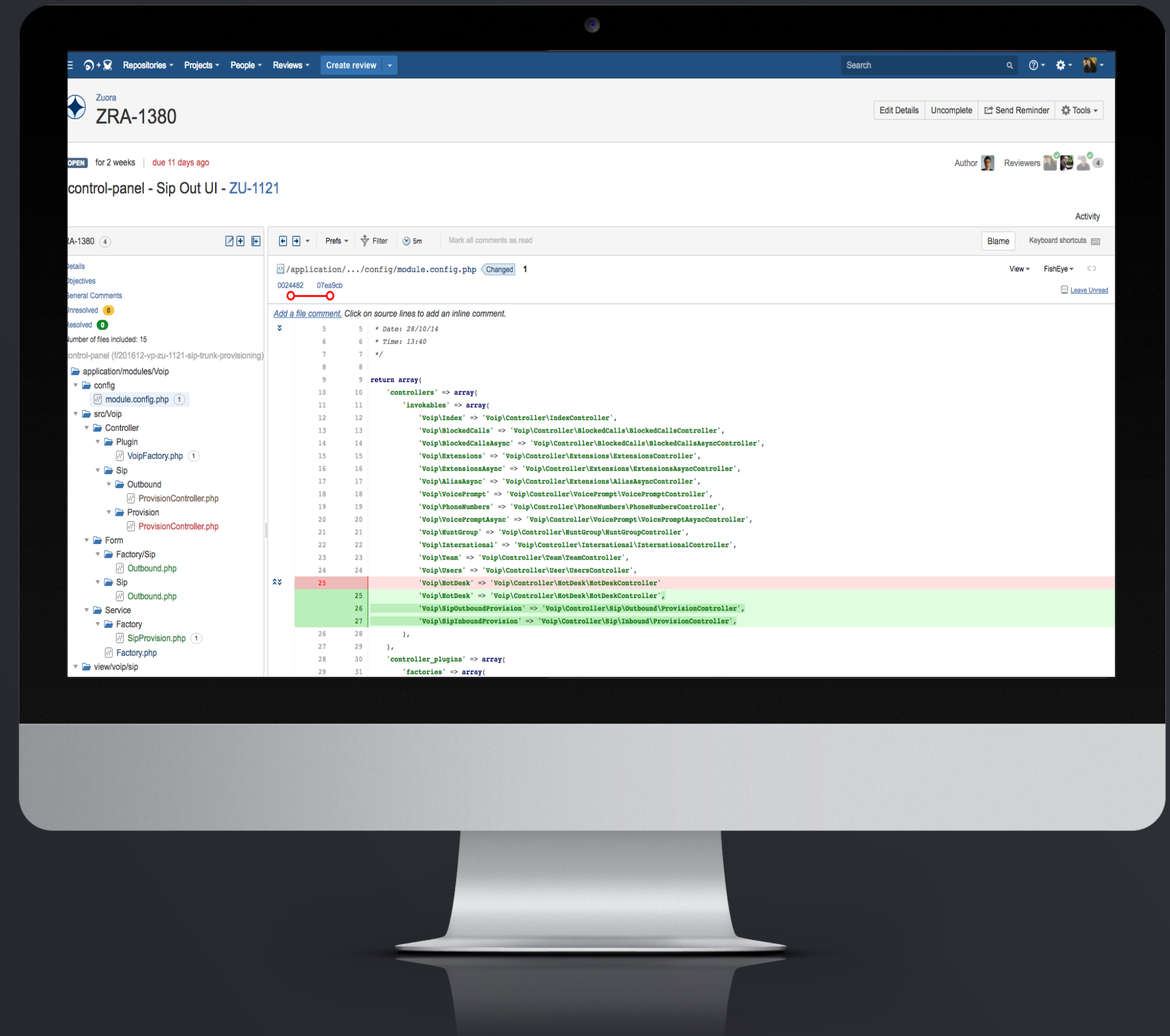
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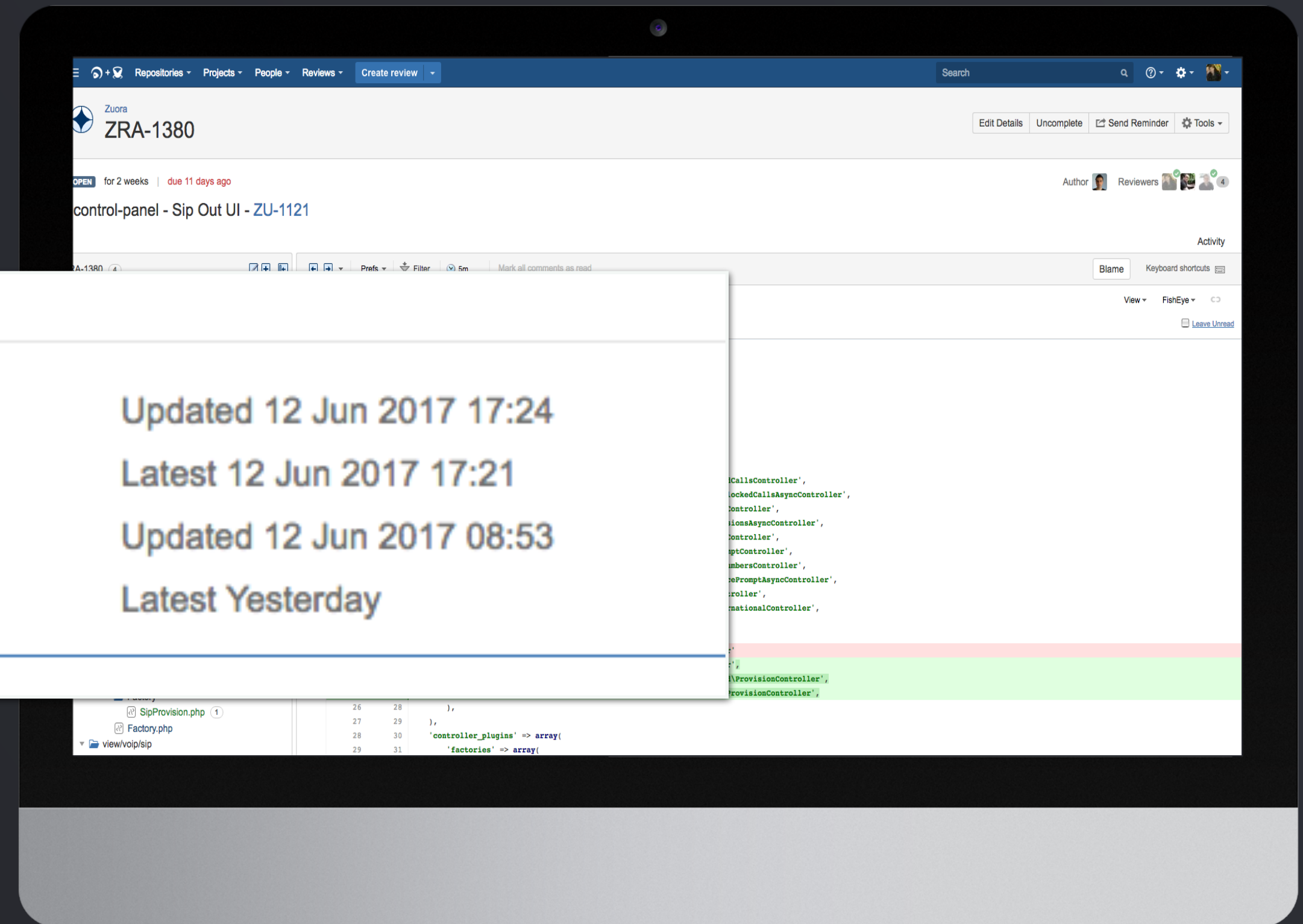
## Auto Update for Changes on Branch

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**Development**

- 2 branches
- 8 commits
- 2 reviews **CLOSED**
- 1 build failing

Updated 12 Jun 2017 17:24  
Latest 12 Jun 2017 17:21  
Updated 12 Jun 2017 08:53  
Latest Yesterday



# Crucible.



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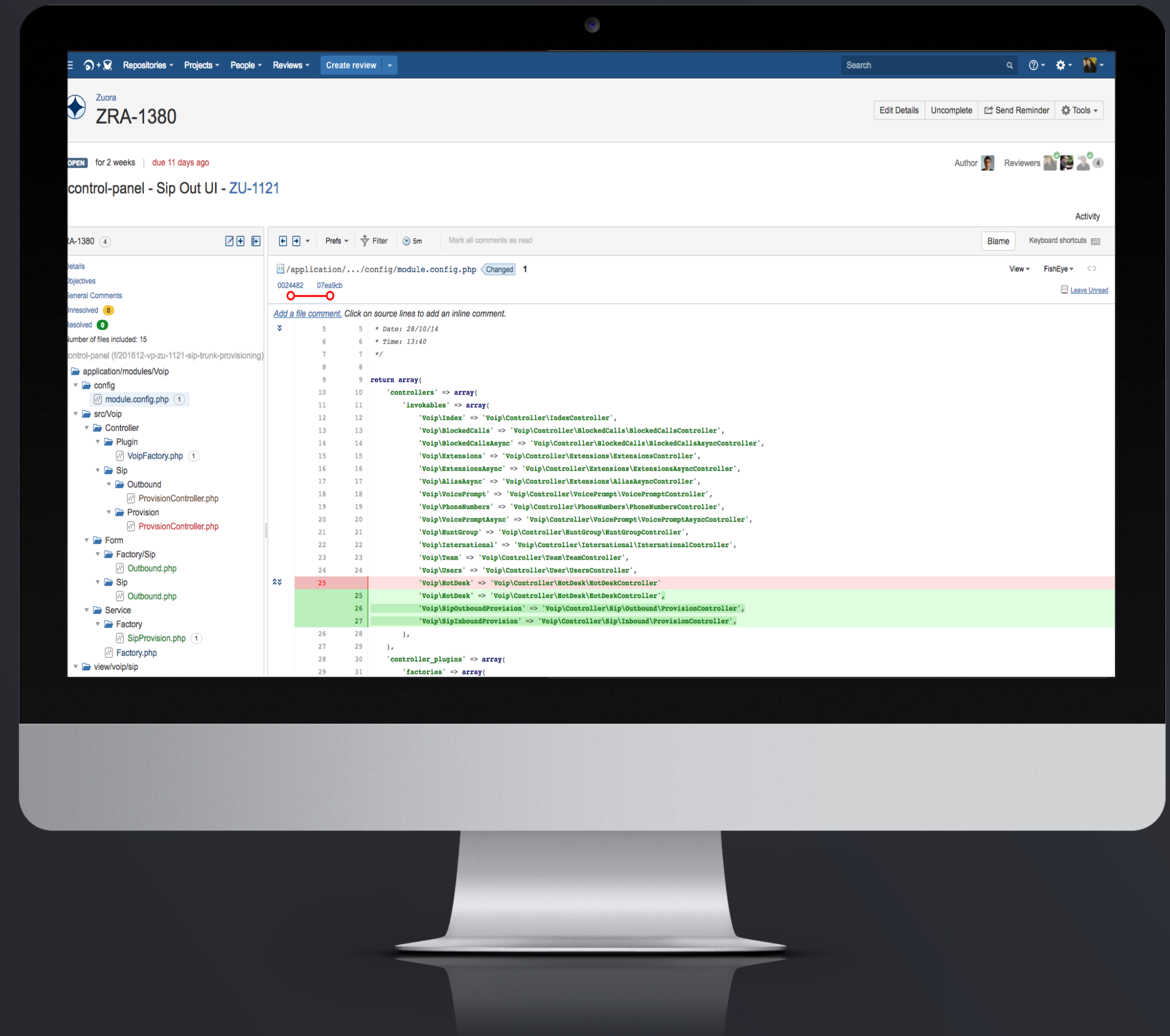
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Everything is Reviewed.

# Everything Should be Reviewed Within 2 Days

# Everyone is invited to the review

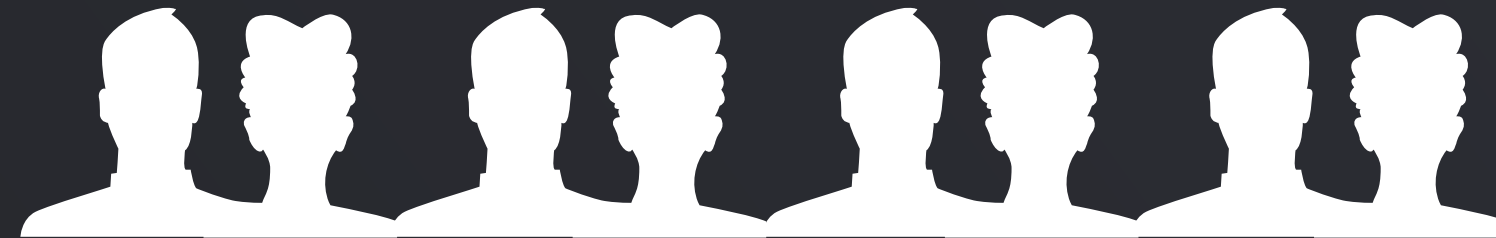


# Everyone is invited to the review



1 x Senior must sign off

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1 x Other must sign off

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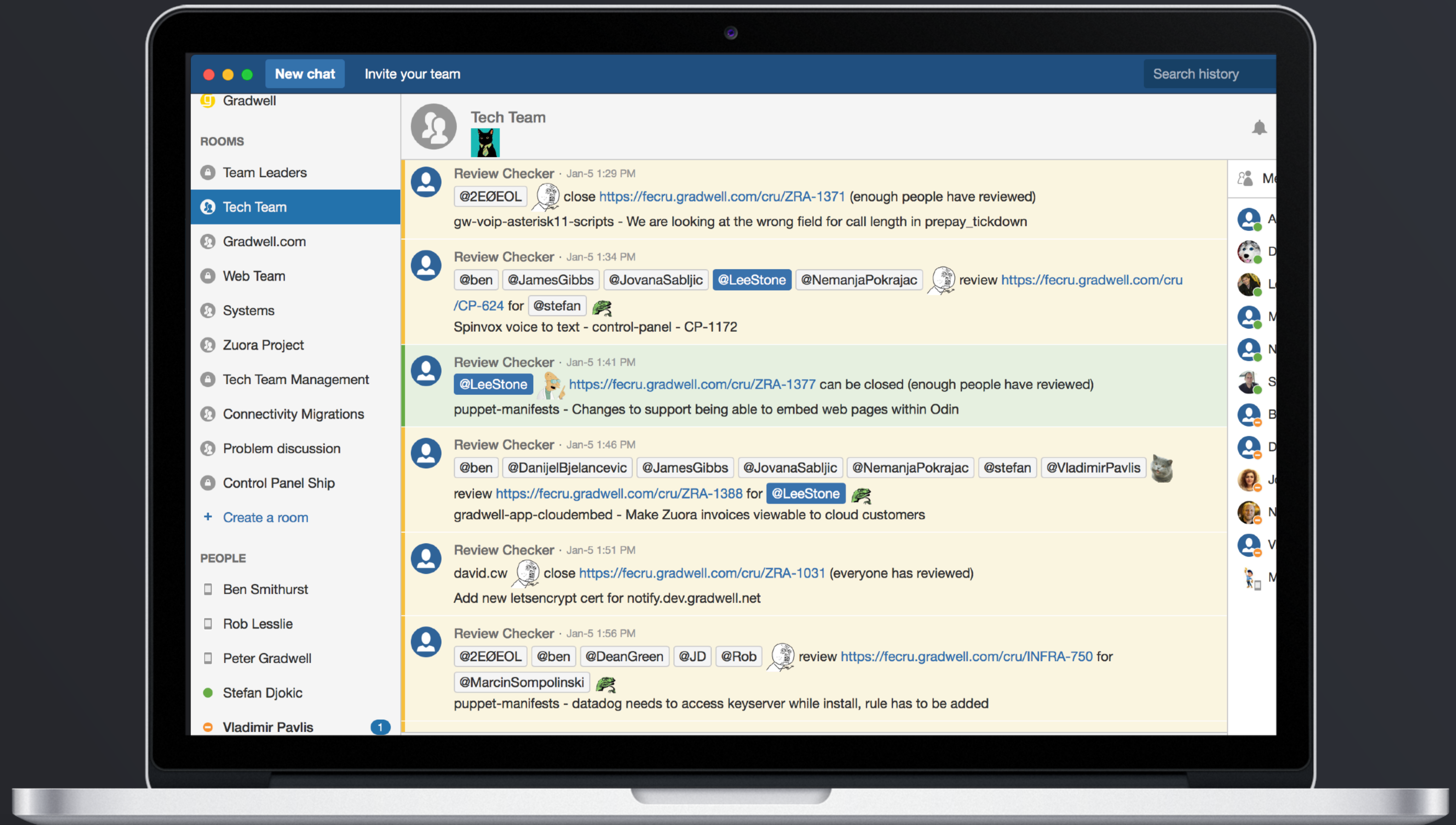
1 x Other must sign off



No defects

# HipChat Bot

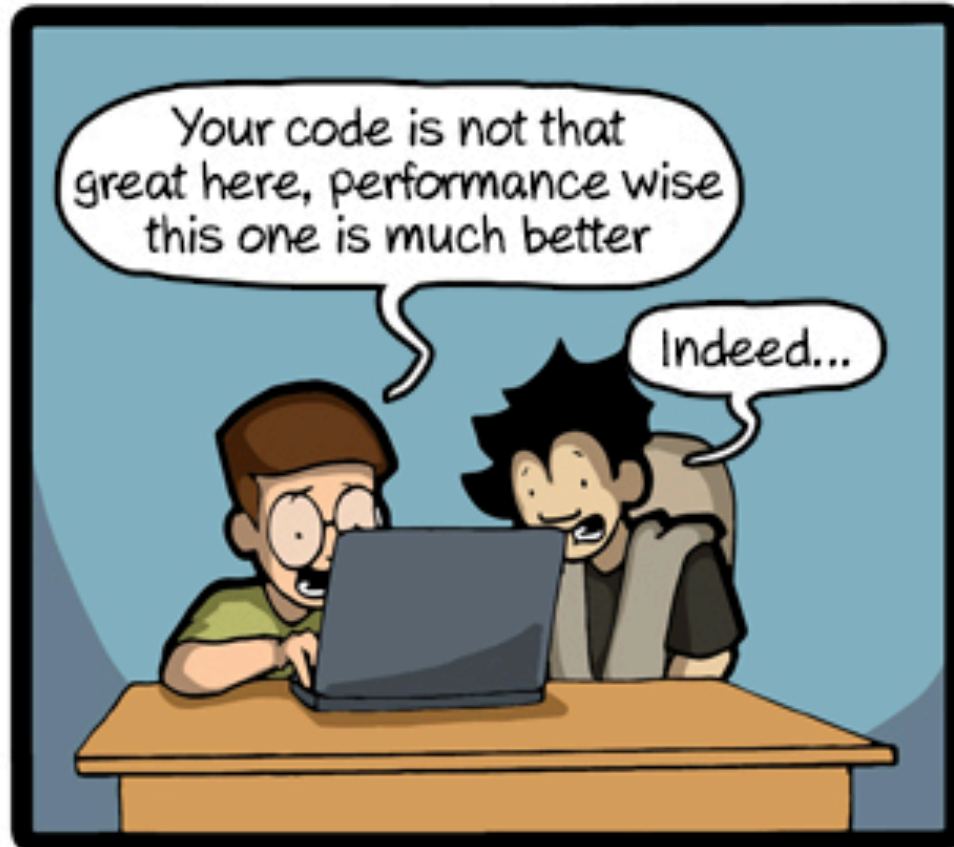
Because we all forget



# Effective Code Reviews



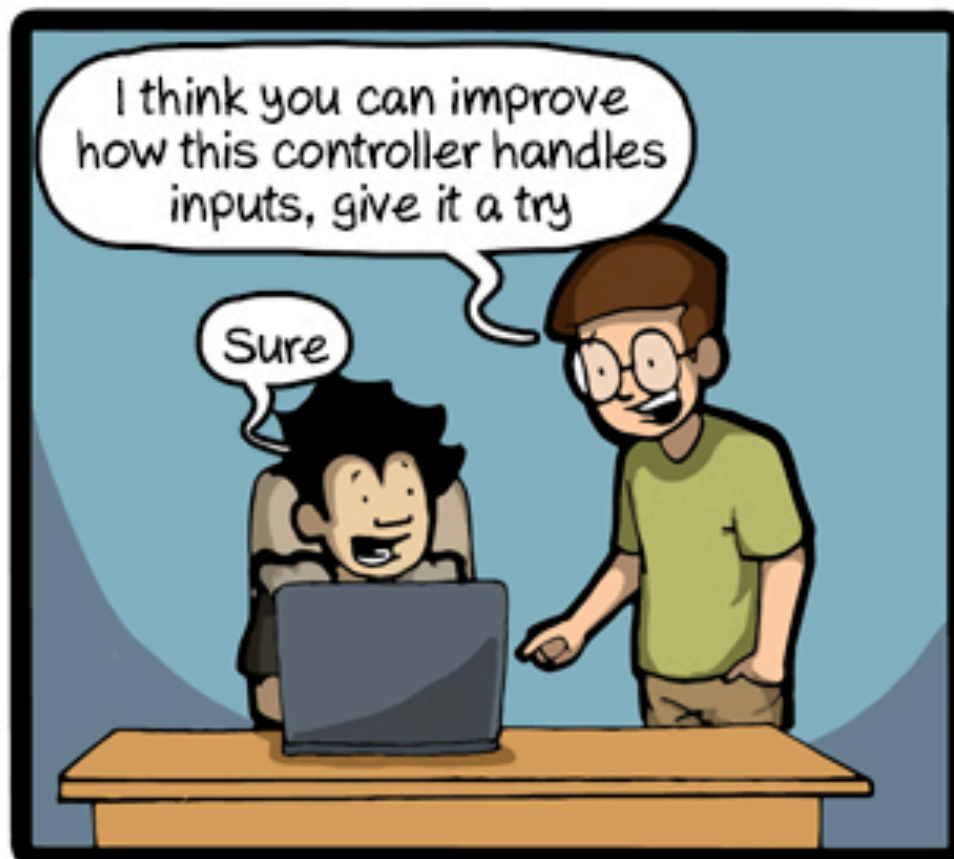
WHAT WE SAY



WHAT WE THINK



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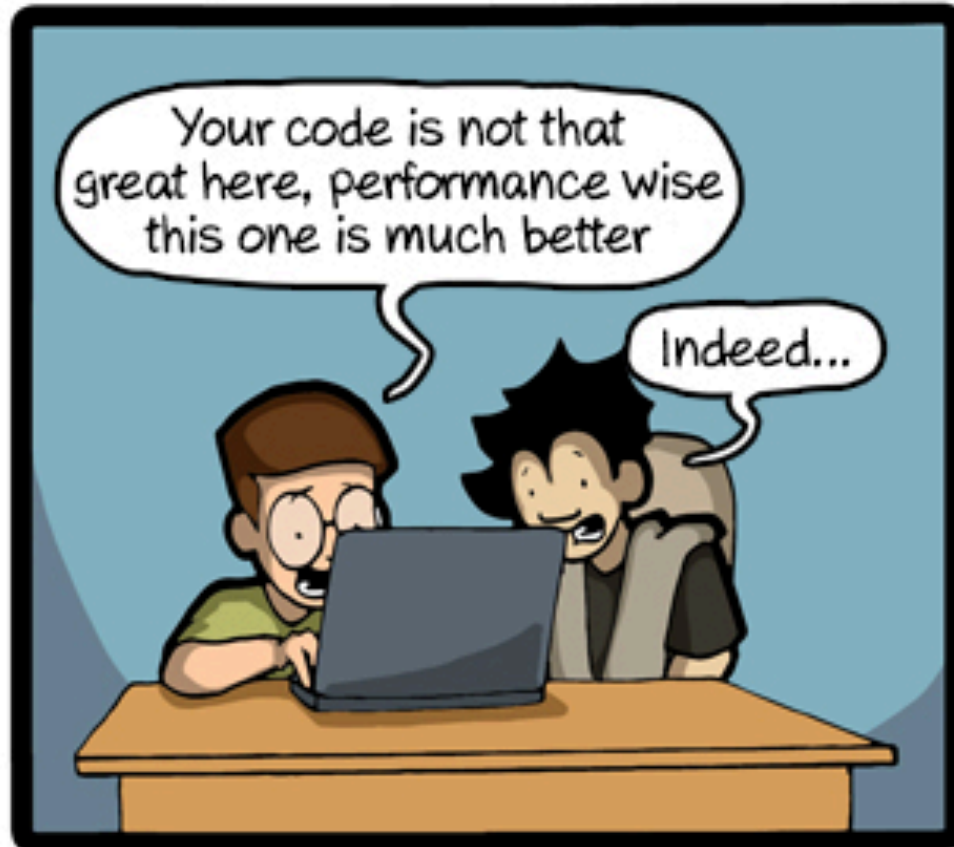


WHAT WE THINK



Don't Make it Personal.

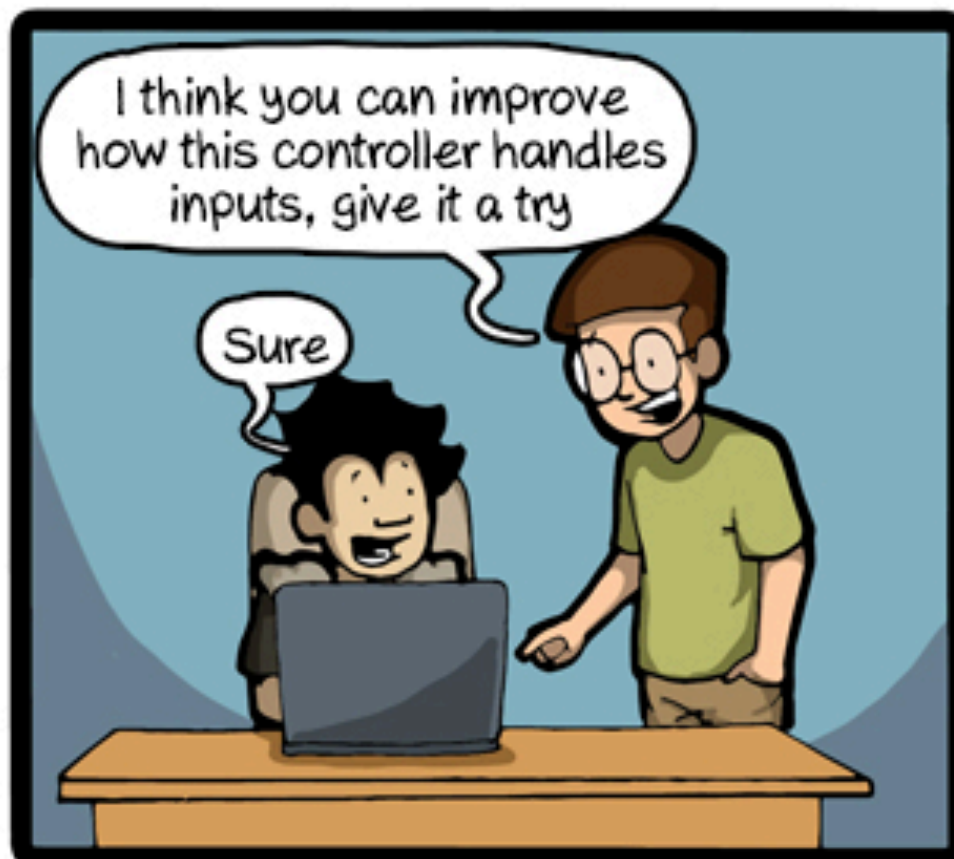
WHAT WE SAY



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Don't Take it Personally.

# I find using “we” rather than “I” or “You” helps

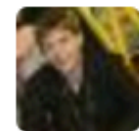
```
15 require_once "hardware_manage.php";  
16 error_reporting(E_ALL & ~E_STRICT & ~E_DEPRECATED);
```

 **Lee Stone**  
Seeing this in code is usually a bit of a smell to me. What were we trying to hide / get to be quiet so the tests completed?  
[Add to favourites](#) · [Create issue](#) · 07 Dec 16

# Provide Solutions

...

Don't just point out the error or problem and move on



**Lee Stone**

We'll need to add some access control to this page to match the restrictions (not just security through the obscurity of it not showing on the menu).  
e.g. add something like

```
if (!is_gradwell()) {  
    die("Access denied");  
}
```

as can be seen on some of the other staff pages

[Reply](#) · [Edit](#) · [Delete](#) · [Mark as needs resolution](#) · [Add to favourites](#) · [Create issue](#) · 23 Nov 16

Put whitespace only changes into separate commmits

Put 'library' code and 'application' code into separate reviews

# What Has Gone Well For Us?

Increased knowledge of similar work at sprint planning sessions.



Tended towards standard approaches  
in a quicker fashion.

Seen opportunities to refactor and produce more generic libraries earlier.

# Caught Security Issues Before Hitting Production



**SQL Injection**



**Modifying Other Customer's Settings**



**Producing a List of Customer Emails**



**Partners Seeing Gradwell Only Pages**

# Improved In-line Documentation

The business is completely on-board

# Increased Confidence From The Rest of The Business

# Given Individual Developers More Freedom

# Where Do I Have To Encourage The Team?



What are the most difficult reviews to get feedback on?

# Anything by This Guy



# How to Encourage Newer Developers.

...

A new developer to the team is more cautious about commenting on anyone else's code.



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## Start Small.

Typos and coding styles are still important and are 'less risky' to comment on.

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## Say If You Don't Understand.

We all have to maintain the code and readability is one of our most important considerations.

If you don't understand what is happening, we have probably done something wrong. Even if the code works.

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## Bring Fresh Ideas

Everyone can bring different experiences and suggest new and improved ways of approaching something.

# Move Beyond Coding Standards





# Move Beyond Coding Standards

```
2221 public function getBounceListService()  
2222 {  
2223     if($this->_bounceListService === null) {
```



## Danijel Bjelancevic

I don't want to be PITA, but you should have a space between if and opening parenthesis.

[Add to favourites](#) · [Create issue](#) · 21 Nov 16

```
104  
105 $stmt->bindValue(':email_to', $logEntry->getEmailTo());  
106 $stmt->bindValue(':template', $logEntry->getTemplate());  
107 $stmt->bindValue(':formattedDate', $formattedDate);
```



## Vladimir Pavlis

I see a mixture of snake case and camel case.

We prefer camel case.

[Reply](#) · [Leave unread](#) · [Mark as needs resolution](#) · [Add to favourites](#) · [Create issue](#) · 08 Dec 16

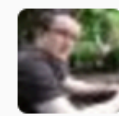
```
108
```

Don't stick to giving the same feedback

Especially on a 'minor benefit' point

# What Do We Need To Improve?

# Introduce Code Coverage Reports



**Ben Smithurst**

Comparing f/201608-bs-maint-window against develop

File	stmt	bran	cond	sub	pod	time	total
.../LSM/Automation/Puppet.pm	100.0	100.0	n/a	100.0	25.0	0.1 >> 0.0	95.8
...Gradwell/Infra/Misc/HG.pm	100.0	87.5	66.6	100.0	100.0	1.4 >> 1.9	96.4
...Infra/Misc/IssueLogger.pm	100.0	100.0	n/a	100.0	0.0	5.2 >> 3.8	93.9
...adwell/Infra/Misc/Jira.pm	96.7	75.0	n/a	100.0	0.0	0.4 >> 0.5	87.1
...ell/Infra/Misc/Command.pm	94.1	62.5	80.0	100.0	0.0	57.1 >> 42.8	83.9
...ell/Infra/Misc/HipChat.pm	100.0	100.0	n/a	100.0	0.0	6.1 >> 5.2	95.7
...ion/BlockSipAttackerIp.pm	96.5	91.6	100.0	100.0	25.0	5.2 >> 7.3	94.0
...ra/LSM/Automation/Base.pm	95.5 >> 96.6	88.4 >> 90.0	77.7 >> 83.7	100.0	9.0 >> 33.3	7.8 >> 7.9	90.7 >> 92.5
...tion/DeploymentProfile.pm	100.0	90.0	83.3	100.0	16.6	3.3 >> 2.5	93.0
...tomation/DebianPackage.pm	100.0	100.0	97.2	100.0	87.5	13.0 >> 27.7	99.3

Old report: <http://docs.dev.gradwell.net/coverage/gw-infra-lsm-automation-develop-a8748a409556-1049/coverage.html>

New report: <http://docs.dev.gradwell.net/coverage/gw-infra-lsm-automation-f-201608-bs-maint-window-4539bf5e95e0-1049/coverage.html>

Reply · Mark as unread · Mark as needs resolution · Add to favourites · Create issue · 23 Aug 16

# Get Reviews Completed Quicker

### My reviews

Key	Status	Title	Author
<a href="#">ZRA-1214</a>	TO REVIEW	Provision Fax to Email - <a href="#">ZU-1025</a>	 Stefan Djokic <span>Due 45 days ago</span>

---

**Author**



Stefan Djokic

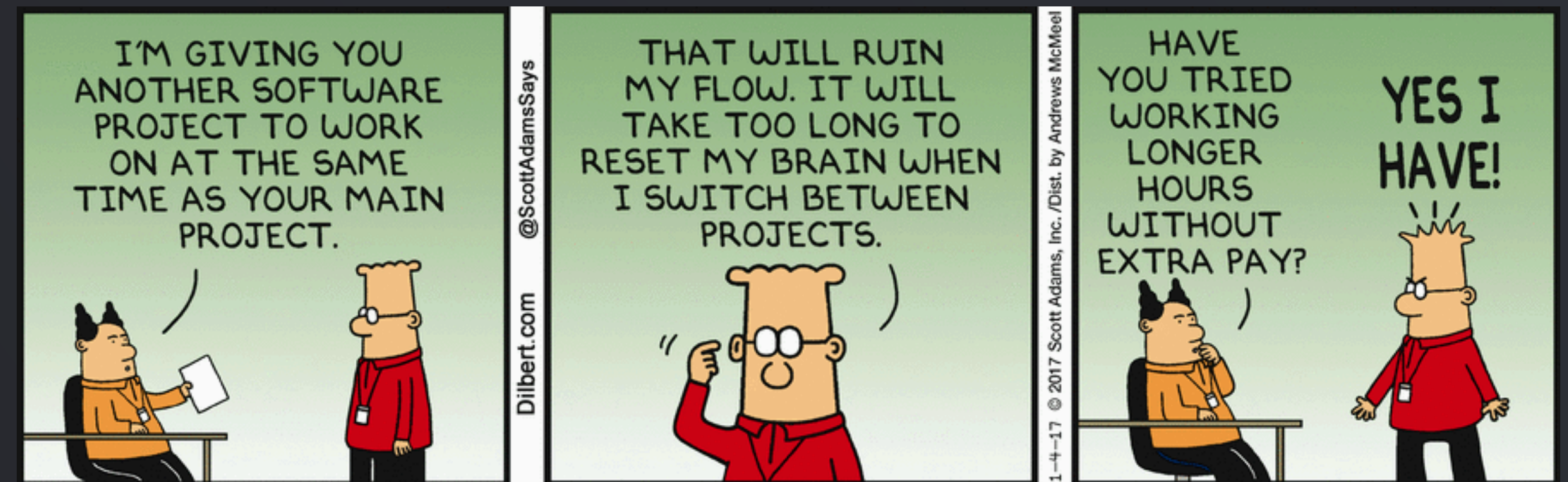
Due 45 days ago

---

# Why so Long?



**Reviewers Don't Want to Interrupt Flow**  
Other developers don't look until they have finished their task, or at an ideal break point





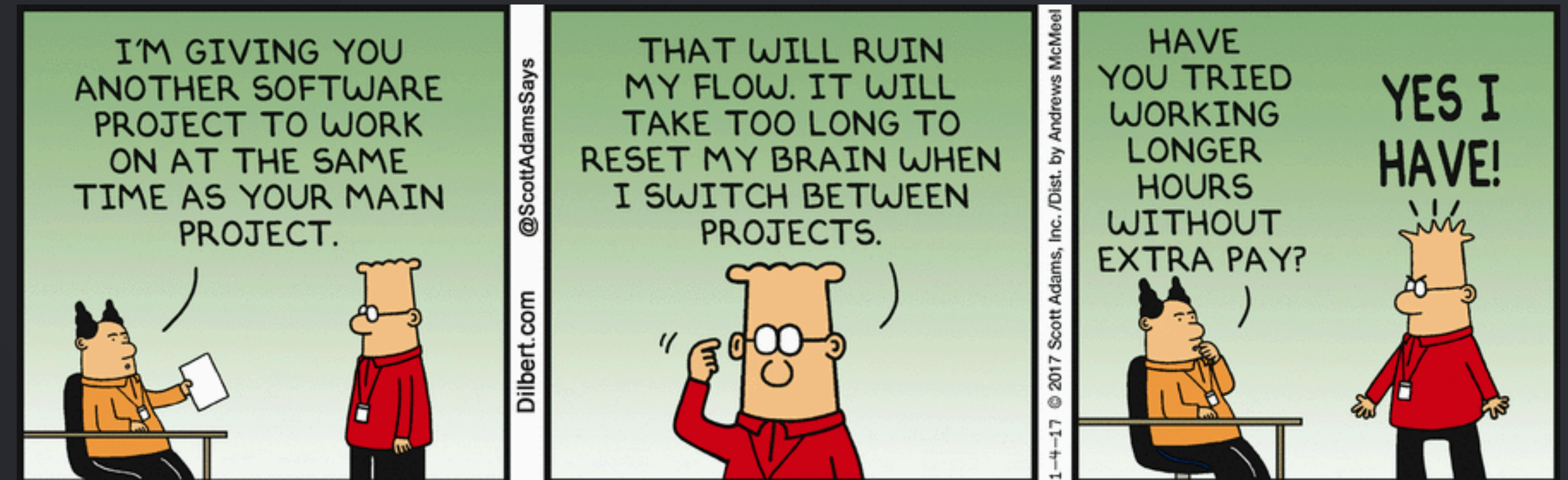
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**Developers Move on to Something New**  
Resistant to context switch back to make any suggested changes



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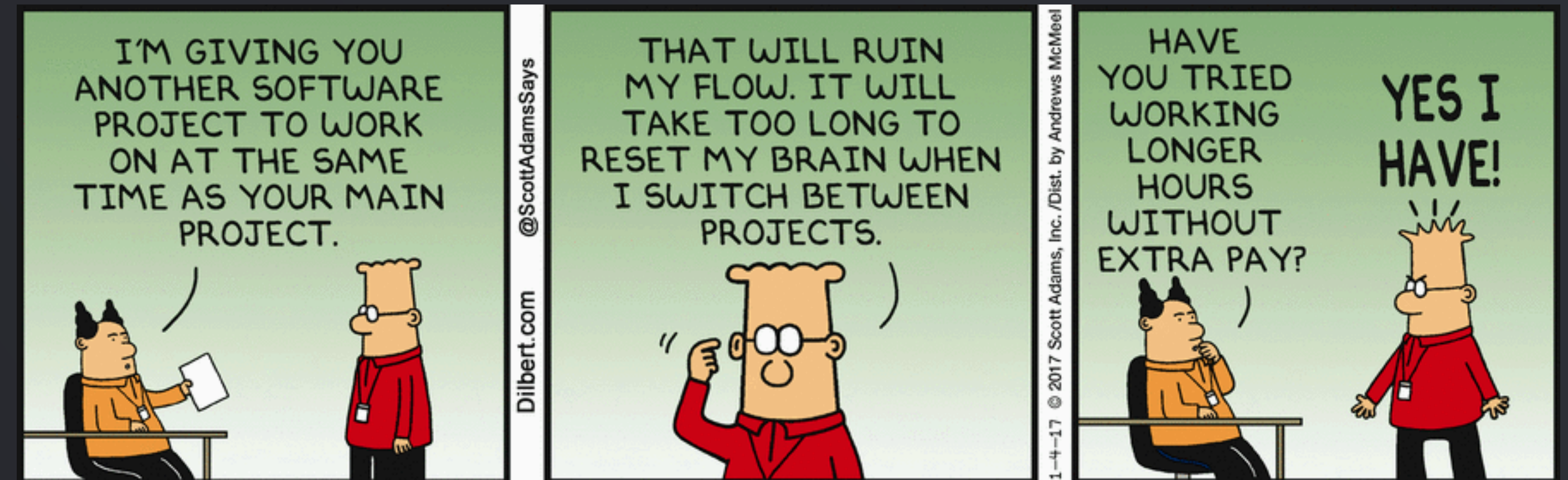
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### Large Reviews are Harder to Start

People see '67 files changed' and delay



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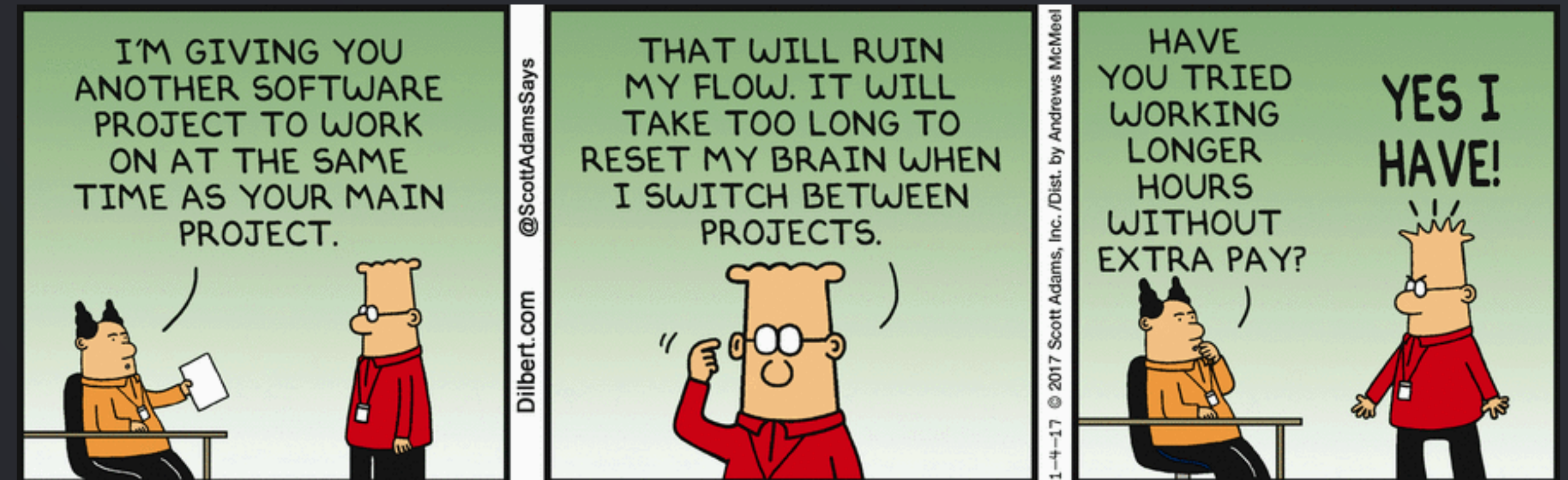
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**Large Reviews are Harder to Start**  
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**It Gets Worse**  
The more cycles, the longer since the code was written, the longer it takes to switch



# These Delays Hurt Our Release Pace

## How to Speed Up?



### Encourage Smaller Reviews

- More partial reviews early on
- Fundamentally create smaller stories to work on



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### Encourage Use of Small Time Periods

- Before / after meetings
- Before / after lunch.
- End of day



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### 'Fixed' Review Times

I want to avoid this



## ◦◦◦ How to Speed Up.... Completion?



### Ownership of Work

- Although we work as a team, we need a 'champion'
- Encouraging others to do reviews & acting on feedback



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### Increase Recognition of Shipping

- Verbal Recognition
- How to handle for a remote team?

# More Business Logic Feedback

# Lets Recap

## In Summary...

...

Code reviews take time, but bring benefits to teams.  
Your approach needs to be customised to suit your team.



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**Think About....**

**What Do You Want To Get  
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**Think About....**

**How Do You Not  
Considerably Slow Your  
Release Pace?**



# Thank You.

Any Questions?



<https://joind.in/talk/e62d8>

